

## Market Square Entertainment, LLC™

### Shipping Information

Market Square Entertainment processes and ships orders on business days only. Orders are processed Monday through Friday at 2:00 PM EST. For example: if you place your order at 8:30 AM EST on Monday, we would process and ship your order that day. If you placed your order at 3:00 PM EST on Monday, it would not be processed until Tuesday.

#### SHIPPING CHARGES AND METHODS:

<b>Domestic U.S.</b>	<b>Amount (Ceiling)</b>	<b>Shipping Charge</b>
	Up to \$50.00	\$ 4.99
	\$51.00 - \$150.00	\$10.50
	\$151.00 - \$300.00	\$15.00
	\$301.00 and above	\$20.00
<b>Canada</b>		
	Up to \$50.00	\$ 5.99
	\$51.00 - \$150.00	\$15.00
	\$151.00 - \$300.00	\$20.00
	\$301.00 and above	\$27.00
<b>Alaska - Caribbean - Hawaii</b>		
	Up to \$50.00	\$ 7.00
	\$51.00 - \$150.00	\$15.00
	\$151.00 - \$300.00	\$20.00
	\$301.00 and above	\$27.00
<b>International</b>		
	Up to \$100.00	\$15.00
	\$101.00 - \$200.00	\$20.00
	\$201.00 - \$300.00	\$25.00
	\$301.00 and Above	\$35.00

#### U.S. Shipping & Handling

**Standard:** Your order will be sent via USPS First Class Mail or UPS Ground based on the size and weight of your order. Standard Shipping is the most economical shipping method and typically takes 3-7 business days from the shipping date to arrive.

**Priority:** Your order will be sent via USPS Priority Mail. Priority shipping typically takes 2-3 business days from the shipping date to arrive.

#### International Shipping & Handling

Market Square Entertainment can ship your order to almost anywhere in the world. Remember that you are responsible for any taxes, duties, or customs fees charged by your local government. We must place a green customs sticker on all international orders. This sticker lists the contents as "Audio Compact Discs". We must fill in the value of the order on this sticker. We can not declare an incorrect value on your shipment, and all packages must be declared as merchandise.

Don't forget to add appropriate delivery time for your local postal systems delivery and customs inspections. This may add 2 weeks to the delivery time.

**Standard Air Mail:** Standard Air Mail is the most economical international shipping method and typically arrives at your local post office 3-10 business days from the date shipped. This service will deliver your order to your local post office and does not provide tracking once your order has been shipped.

**Priority International:** Your order will be sent via FedEx International Mail Service (FIMS) or Global Priority mail via the United States Postal Service (USPS). These shipments typically take 2-5 business days from the date shipped to arrive at your local post office.

**\*International Ordering Reminders:**

Listed are some helpful reminders for customers shipping to international locations:

- International customers are responsible for all local import fees and duties associated with your order. Check with local authorities concerning any applicable taxes, duties, and/or customs delays before placing your order. We are not responsible for any of these fees or delays.
- Some countries place restrictions on certain imports, and some of these imports are banned altogether. Please check with your local authorities before placing an order. While we can refund the merchandise cost if an item is returned to us due to import restrictions, we cannot refund the shipping and handling charges. In some cases, customs officials will confiscate the restricted items, in which case we cannot refund the merchandise or the shipping and handling costs.
- When ordering internationally, please be patient for the arrival of your order. There are many delays that may occur that are beyond our control caused by such things as weather, language barriers, duties, taxes, import restrictions, and customs services. Please be understanding of this complex operation and allow 30 business days

before declaring an international shipment lost in transit and requesting reshipment.