

Market Square Entertainment, LLC™

Return Policy

We regret we are unable to exchange items, or accept returns for reasons other than if they are damaged or defective. Choose carefully as we do not refund or exchange CDs if you change your mind.

We will NOT accept Returns without written authorization. Any damaged or defective CD can be returned within 10 days of receipt of merchandise. We will provide a replacement upon its return. You will not be charged any additional shipping or handling fees for the replacement.

To contact us regarding refunds, returns or damaged goods, please e-mail orders@msemusic.com and reference your order number. CDs shipped to locations outside the United States (international locations) cannot be returned unless the items are defective.

If an order is not received and considered lost, please contact orders@msemusic.com and we will resolve the situation. Allow fifteen business days from the date the CD was shipped for domestic orders, and thirty business days from date the shipped for international orders before assuming an order is lost.